

2018 AARC Summer Forum Program



Hill Country
San Antonio, Texas



2018 Pre-Summer

Monday, July 16

San Antonio, TX

NATIONAL BOARD FOR RESPIRATORY CARE (NBRC)

8:00 am – 11:00 am

Strengthen Teacher-Made Test Quality Item by Item

Robert C Shaw Jr PhD RRT FAARC, Olathe KS

In response to an evaluation of educators' needs the NBRC will again offer a free pre-session workshop focused on improving teacher-made tests one item at a time. There is no pre-registration system. The room will accommodate 50 people so come early to find a seat.



COMMISSION ON ACCREDITATION FOR RESPIRATORY CARE (CoARC)

12:00 noon – 1:30 pm

Meet the Commission

This session is an opportunity for program personnel and administrators to meet with their program referees on an individual basis to discuss:

- Recent changes to CoARC policies, procedures, and documentation involving the referee process;
- Interpretation of the new CoARC accreditation standards;
- What is recommended for improvement of the institution or program, including any progress reports; and
- How to communicate appropriately and effectively with their program referee and Executive Office staff.

Attendance for this session is on a first-come, first-served basis and attendees are required to pre-register with the CoARC by contacting Michelle Poster at michelle@coarc.com.



AMERICAN ASSOCIATION FOR RESPIRATORY CARE (AARC)

1:00 pm – 5:00 pm

Women in Leadership

Shawna L Strickland PhD RRT RRT-NPS RRT-ACCS AE-C FAARC/Presiding

Many women naturally possess effective leadership skills and competencies, including demonstrating communication and social

skills, utilizing creativity and innovation, problem solving, demonstrating judgment and team leadership. It is important to recognize and represent these leadership qualities and competencies appropriately. This pre-course is designed for both women and men and for both emerging and current leaders. The sessions will encourage the participant to examine strengths, leverage mentorship opportunities, and establish a leadership presence as part of developing or helping others to develop a career path.

Forum Program

1:00 pm – 1:15 pm

Welcome and Introduction

1:15 pm – 2:10 pm

The Value of Self-Assessment

Cheryl Hoerr MBA RRT, Rolla MO

It is important for leaders and emerging leaders to assess and understand the value their strengths and abilities have on the growth and success of their department, division and organization. This session focuses on understanding how your personality type can impact your supervisory performance and how to leverage your unique leadership strengths to become a more effective leader.

2:10 pm – 2:20 pm

Break

2:20 pm – 3:15 pm

Mentoring 101: Finding the Right Fit

**Ellen Becker PhD RRT RRT-NPS FAARC,
Chicago IL**

Mentoring relationships have powerful and positive personal, academic, and professional effects. Mentoring facilitates personal growth and development as well as social and economic opportunity. This session focuses on methods for identifying mentors and leveraging lessons learned, as well as describes how to become an effective mentor.

3:15 pm – 3:25 pm

Break

3:25 pm – 4:20 pm

Developing a Leadership Presence

**Teresa Volsko MBA MHHS RRT FAARC,
Akron OH**

Effective leaders develop awareness of how their words, personal appearance, and actions impact others. This session presents the elements essential to achieving and maintaining a leadership presence. Participants will be introduced to, and have the opportunity to practice, behaviors and techniques which will enable them to command a presence which will empower others to excel.

4:25 pm – 5:00 pm

Panel Discussion

Cheryl Hoerr MBA RRT, Rolla MO

**Ellen Becker PhD RRT RRT-NPS FAARC,
Chicago IL**

**Teresa Volsko MBA MHHS RRT FAARC,
Akron OH**

*Course capacity is limited. Deadline is Friday, June 29, 2018 or when the course is full. Approved for 3.56 hours of continuing education credits (CRCE). You must attend the entire course to receive CRCE credit; no partial credit will be awarded. See registration form for course fees.

8:30 pm – 10:00 pm

Welcome Reception

Join us for a meet-and-greet with friends and colleagues.



Hoerr, Cheryl



Becker, Ellen



Volsko, Teresa

2018 AARC Summer

Tuesday, July 17 | **San Antonio, TX**

7:00 am – 8:00 am

Coffee service for registered attendees and exhibitors

GENERAL SESSION

8:00 am – 8:40 am

The State of the Profession

**Brian K Walsh PhD RRT RRT-NPS
FAARC, Boston MA**

In this keynote address, AARC President Brian Walsh will update the audience on the goals, priorities, and strategic focus of the Association that he set forth when he took office in 2017. Attend this presentation and better understand where we were and where we currently are specific to the three domains of focus (safety, quality, and value) that have served, and will continue to serve, as the Association's road map during the remainder of Dr. Walsh's presidency. This is your opportunity to hear from our president regarding topics that are important to you!



Walsh, Brian



Forum

See pages 64–66 for registration form/fees, hotel reservation information, and travel discounts.
Approved for up to 13.49 hours of continuing education credit (CRCE).

EDUCATOR TRACK

8:50 am – 4:25 pm

Georgianna Sergakis PhD RRT FAARC
Chair, AARC Education Section/
Presiding

8:50 am – 10:15 am

**The 360 Student
Pre-Clinic Evaluations**

8:50 am – 9:35 am

Evaluation Tools

Donna Gardner RRT RRT-NPS FAARC
FCCP, San Marcos TX

The 360 student pre-clinic evaluation uses standardized patients, faculty, and self-evaluations of clinician-patient communication skills, patient assessment skills, and patient comfort during the patient assessment. This comprehensive evaluation provides feedback to the student for self-awareness communication and patient assessment skills.

9:35 am – 10:15 am

Standardized Patients

Ruben Restrepo MD RRT FAARC FCCP,
San Antonio TX

This lecture will share the process for training the standardized patients for participating in the pre-clinical evaluation and the method for evaluating the students.

10:15 am – 11:15 am

Visit our Exhibitors

11:15 am – 11:55 am

**Developing Effective
Career Pathway Strategies**

Diane Oldfather MEd RRT FAARC,
Rolla MO

The AARC's goal for 80% of respiratory therapists to earn or pursue a bachelor's degree by 2020 elicits conversations in all facets of the respiratory profession. Growth requires a thorough investigation of potential roadblocks and development of plausible solutions to overcome obstacles. This presentation shares some of the discovered fears, viable solutions to overcome, and examples of success realized when venturing through a career pathway.

12:00 noon – 12:40 pm

**Paving the Path
to a Bachelor's Degree**

Tina Siddon BS RRT, Madisonville KY

In 2015 the AARC set a goal that 80% of respiratory therapists (by the year 2020) will have earned or will be pursuing a bachelor's degree. One viable pathway is for graduates of associate degree respiratory therapy programs to attend a degree advancement program to earn their BSRC degree.

12:40 pm – 2:15 pm

Lunch (on your own)



Gardner, Donna



Restrepo, Ruben



Oldfather, Diane



Siddon, Tina

2018 AARC Summer

Tuesday, July 17

San Antonio, TX (continued)

2:15 pm – 4:25 pm

CoARC Symposium

2:15 pm – 2:55 pm

► A Glimpse into the Future: The 2020 CoARC Standards for Entry into Practice

**Tom Smalling PhD RRT RPFT RPSGT
FAARC, Bedford TX**

The presenter will describe the process for revision of the CoARC Standards and present proposed changes to the Standards. Time will be allotted for questions and comments from members of the audience.

3:00 pm – 3:40 pm

► Competency Assessment in the Affective Domain

**Sarah Varekojjs PhD RRT FAARC,
Columbus OH**

Clinical educators and program faculty all have a need to ensure students have appropriate affective behaviors and professional behaviors. This presentation is designed to help participants develop defensible affective domain assessments that will help ensure the delivery of quality respiratory care.

3:45 pm – 4:25 pm

► Associate to Baccalaureate Degree: Increase in Professional vs. Increase in Generalist Curriculum

**Pat Munzer DHSc RRT FAARC,
Topeka KS**

**Joseph Coyle MD FCCP,
Charlotte NC**

This presentation will provide viewpoints on curriculum related to an associate degree graduate deciding on the type of bachelor's degree completion program to pursue. Some options have more professional coursework versus others that have more generalist or health science focus with courses in leadership, management, etc.



Smalling, Tom



Varekojjs, Sarah



Munzer, Pat



Coyle, Joseph





MANAGER TRACK

8:50 am – 4:25 pm

Cheryl A Hoerr MBA RRT FAARC

**Chair, AARC Management Section/
Presiding**

8:50 am – 9:30 am

Making the Case for You and Your Respiratory Care Services

**Garry Kauffman MPA RRT FACHE
FAARC, Walnut Cove NC**

The days of obtaining reimbursement for every procedure, test, and intervention are only distant memories. Counting “procedures” and “billable units of service” are no longer of any value to administrators, consultants, medical staff, and others. How do you accommodate the demands placed upon you and, more importantly, proactively respond to these demands? This presentation will address how to create a value proposition for a change initiative, identify key stakeholders and decision-influencers, determine performance metrics and goals, and develop a communication strategy to secure approval of a change initiative, while reinforcing your value as an RT leader. Attendees will receive a template to utilize in “making the case” for their role as a health care leader and the services provided by respiratory therapists.

9:35 am – 10:15 am

Improving Retention in the Changing Health Care Climate

**Kyle Mahan MSM RRT,
Louisville KY**

As a push for higher education and degree attainment is being encouraged this is creating a new population of RTs with a skill set positioning them for new opportunities. Career advancement is pushing respiratory therapy in new directions but putting the department manager in a challenging position. This presentation looks at ways for managers and directors to attract and retain respiratory therapists.

10:15 am–11:15 am

Visit our Exhibitors

11:15 am – 11:55 am

Use of a QI Approach to Decrease COPD Readmissions

**Tom Cahill MS RRT RRT-NPS FAARC,
Edgewood KY**

Given the continued focus on reducing unplanned readmissions, RT leaders need to find new and innovative ways to impact the care of our COPD patients. While the current Hospital Readmissions Reduction Program (HRRP) was created to address 30-day readmissions, many expect the timeline to increase in the future. This presentation will demonstrate how to decrease readmissions in that 30-day period as well as sustain this positive impact by utilizing a comprehensive quality assurance program.



Kauffman, Garry



Mahan, Kyle



Cahill, Tom

2018 AARC Summer

Tuesday, July 17

San Antonio, TX (continued)

12:00 noon – 12:40 pm

Assessing Skills Using Simulation during the Hiring-Interview Process

Cheryl Paulson RRT, Rochester MN

There are countless books and articles suggesting that “their way” is the best method to select the best candidates. Of these, which methods are based on evidence and which methods should we relegate to antiquated practices? This presentation will illustrate how to select the BEST FIT candidate for your department.

12:40 pm – 2:15 pm

Lunch (on your own)

2:15 pm – 2:55 pm

Changing Our Minds about Change: Using the Science of Change Management

**Cheryl Hoerr MBA RRT CPFT FAARC,
Rolla MO**

As health care moves from a hospital-based, provider-centric model to a community-based, patient-centric model of care RT managers must develop expertise in changing management techniques. A change strategy map is an excellent way for managers to map the terrain, identify stakeholders and their level of support, evaluate potential resistance, and influence supporters to ensure project success.



Paulson, Cheryl



Hoerr, Cheryl



3:00 pm – 3:40 pm

Leveraging Your EMR Software to Fit Your Respiratory Needs

Daniel Shih MS RRT, Hammond IN

While EMRs offer benefits in several domains, many clinicians are frustrated with the complexity and additional time they require. Electronic documentation, as well as searching for documentation entered by other health care professionals, consumes more time than paper documentation and, in some cases, makes it actually more difficult for each discipline to see what other disciplines are doing. This presentation shows how to design your respiratory therapy workflow within your EMR to allow your respiratory therapists to spend more time with their patients than “in the chart” and to allow other disciplines to access the RT care plans.

3:45 pm – 4:25 pm

Should I Care About the Physician Supervision Regulation?

Kim Bennion MSHS RRT CHC, Salt Lake City UT

Follow the presenter as she defines “physician supervision” from the regulatory perspective and shares why knowledge about this is a “must know requirement” if you plan to expand your RT scope of practice to function at the top of your license. The presenter will share tools to use to ensure compliance that can be used to gain buy in for role expansion from your administrators.



Shih, Daniel



Bennion, Kim



2018 AARC Summer

Wednesday, July 18

San Antonio, TX

7:45 am – 8:15 am

Breakfast buffet for registered attendees

GENERAL SESSION

8:15 am – 9:05 am

What's The "IT" For You At This Forum?

Jones Loflin, Leadership Consultant and Book Author, North Carolina

You've had a fantastic forum and soon will be returning home with lots of new ideas for your professional and personal growth. The big question is, how will you get to these "ITs" or "Important Things" when you already have a crazy busy schedule? You only have to remember four simple words to move your ITs from idea to reality.

EDUCATOR TRACK

9:20 am – 3:25 pm

Georgianna Sergakis PhD RRT FAARC Chair, AARC Education Section/ Presiding

9:20 am – 10:00 am

Check Your Alignment! What are You Actually Teaching?

Jennifer Keely MEd RRT RRT-ACCS, Columbia MO

Course revision is an ongoing process. It occurs when content updates are necessary and with changes in textbook, class, delivery format, or instructor. When designing or revising course content, close attention must be given to alignment of the instructional materials. This lecture will highlight potential areas for misalignment and identify the need for alignment among program goals, course goals, unit objectives, and assessments.

10:05 am – 10:45 am

Put the Puzzle Together: Jigsaw Teaching Method

Jennifer Anderson EdD RRT RRT-NPS, Wichita Falls TX

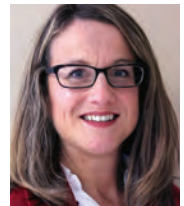
The jigsaw technique is a method of organizing classroom activities that makes students depend on each other to succeed. Attend this lecture to learn how to improve student motivation, promote cooperative learning, and increase their enjoyment of learning experiences.

10:45 am – 11:45 am

Visit our Exhibitors



Loflin, Jones



Keely, Jennifer



Anderson, Jennifer

Forum

11:45 am – 12:25 pm

Every Little Thing: Tackling the “Quality Matters”

Jennifer Keely MEd RRT RRT-ACCS,
Columbia MO

Online education is increasingly important in RT curricula. However, many educators would not include effective online course design among their strengths. Just as we use rubrics to assess the quality of students’ work, the Quality Matters (QM) rubric can be used to evaluate a course and highlight areas for improvement. This lecture will present the course review process from the perspective of the educator as well as the QM peer reviewer.

12:25 pm – 2:00 pm

Lunch (on your own)

2:00 pm – 2:40 pm

Putting Research into Your Curriculum

Aaron Light DHSc RRT RRT-ACCS,
Springfield MO

The presenter will discuss ways to incorporate a research component into a curriculum. He will also discuss ways to include actual research projects like bench studies and human testing studies. Examples of how he and his students have performed over 60 student-led research projects and transitioned them into OPEN FORUM abstracts for the AARC Congress will be presented.

Education Section Membership Meeting

2:45 pm – 3:25 pm

Georgianna Sergakis PhD RRT FAARC

Chair, AARC Education Section/
Presiding

Updates on issues important to the section will be discussed, with interactive dialogue on how the section chair and the AARC can better serve the Education Section and its members. This is your opportunity to influence the profession and network with your peers. All Summer Forum attendees are invited to attend.

3:25 pm – 3:45 pm

Break

MANAGER TRACK

9:20 am – 3:25 pm

Cheryl A Hoerr MBA RRT FAARC

Chair, AARC Management Section/
Presiding

9:20 am – 10:00 am

Have You Refined Your Protocols Lately?

Thomas Malinowski MScRT RRT FAARC,
Charlottesville VA

When was the last time your protocols or guidelines were modified to match best practices or evolving patient population? Refinement allows clinical protocols to remain applicable to the continuously changing care environment with new priorities and rules. This presentation will describe how two protocol pathways were modified: one targeting lung protective ventilation strategies and the second on the application of respiratory therapy Assess and Treat protocols to a new patient population.



Light, Aaron



Sergakis, Georgianna



Malinowski, Thomas



2018 AARC Summer

Wednesday, July 18

San Antonio, TX (continued)

10:05 am – 10:45 am

What the C-Suite Expects of RT Leaders to Demonstrate Their Value and the Value of Their Respiratory Care Services

Anthony W Baird MHA RRT RRT-NPS CPFT, El Paso TX

The presentation will outline developmental and growth capabilities for RT managers and RT clinicians using our intrinsic global education and positioning as the platform for this development and growth. The discussion will include current and future challenges to health care in general and how RT leaders must play a major role.

This presenter is a former RT who has made the leap to the C-Suite and will share his perspectives on how we are viewed by executives and what we must do to demonstrate, document, and communicate our value.



Baird, Anthony

10:45 am – 11:45 am

Visit our Exhibitors

11:45 am – 12:25 pm

The Many Hats of the Forgotten — Critical Access Hospitals

Jason Platzer RRT RPSGT, Gunnison CO

Of the some 1300 Critical Access Hospitals there have been 82 rural hospital closures across the U.S. since 2010. Could your hospital be next? Creativity and resourcefulness can contribute to the financial stability of your health care entity. See how wearing “many hats” is key to contributing so you do not become “the forgotten.”



Platzer, Jason

12:25 pm – 2:00 pm

Lunch (on your own)



(Symposium)

2:00 pm – 3:25 pm

Human Factors Engineering

2:00 pm – 2:40 pm

► Introduction to Human Factors Engineering in Health Care

A Joy Rivera PhD, Milwaukee WI

Human Factors Engineering (HFE) in health care is both a science and a practice. It discovers and applies information about human behavior, abilities, and limitations to the design of tasks, tools, technology, environment, and organization to jointly increase safety, quality, efficiency, and productivity. In 2000 the Institute of Medicine called on Human Factors Engineers to study the contributing factors of errors that were leading to so many preventable deaths in the U.S. health care system. Despite this plea, health care has trailed other industries that actually require HFE in their designs (e.g., DOD, DOT, DOE, NASA). This presentation describes the benefits of applying HFE to health care and presents several real-world examples from a children's hospital that employs Human Factors Engineering in an operational role.

2:45 pm – 3:25 pm

► Human Factors Engineering's Impact on Safety

A Joy Rivera PhD

The overall objective of Human Factors Engineering (HFE) is to reduce errors, fatigue, stress, and injuries at work while at the same time improving productivity, ease of use, safety, comfort, acceptance, job satisfaction, and quality of life. HFE meets

its objectives by taking a proactive, systems approach to identifying, analyzing, and designing hazards out of the work system. A hazard is defined as a condition or set of circumstances that can cause harm or increase the risk of harm. HFE recognizes the complexity of health care and the importance of studying system interactions to understand errors and their contributing factors. Health care must push past the instinct to blame humans for events or accidents but rather take a HFE perspective to explain the system components that surrounded the human at the time of the event. This approach will help to create system interventions that will mitigate hazards – reducing the opportunities for errors – and be sustained over time.

3:25 pm – 3:45 pm

Break

GENERAL SESSION

3:45 pm – 4:25 pm

The Journey to Great: Educator and Leader Collaboration to Create Value for our Professional Workforce

Teresa Volsko MBA MHHS RRT FAARC, Akron OH

For the profession of respiratory care, sustainable results depend upon the degree to which an organization's culture is aligned to specific guiding principles rather than depending solely on tools, programs, or initiatives. This lecture provides a framework that will guide collaboration between academia and health care employers and can facilitate and expedite that alignment.



Rivera, A Joy



Volsko, Teresa

2018 AARC Summer

Thursday, July 19

San Antonio, TX

7:00 am – 8:00 am

Coffee service for registered attendees and exhibitors

GENERAL SESSION

8:00 am – 8:55 am

AGENCY UPDATES

Brain K Walsh PhD RRT FAARC — AARC President

Michael T Amato MBA — ARCF Chair

Allen Gustin Jr MD FCCP — CoARC President

Katherine L Fedor MBA RRT RRT-NPS CPFT — NBRC President

The leadership of the AARC, ARCF, CoARC, and NBRC will join attendees to discuss the latest professional, research, accreditation, and credentialing issues facing respiratory care.

EDUCATOR TRACK

9:00 am – 11:50 pm

Georgianna Sergakis PhD RRT FAARC Chair, AARC Education Section/ Presiding

9:00 am – 10:30 am

Jimmy A Young Memorial Lecture Changes to Examinations Linked to CRT and RRT Credentials

Presented by the National Board for Respiratory Care

Robert Shaw PhD RRT FAARC, Overland Park KS

The Jimmy A Young Memorial Lecture annually sponsored by the NBRC will share methods and results from the 2017 Study of Respiratory Therapists. Examination changes spurred by these results will be explained.



Walsh, Brian



Amato, Michael



Gustin, Allen



Fedor, Katherine



Shaw, Robert



10:30 am – 10:40 am

Break

10:45 am – 11:45 am

DR H FRED HELMHOLZ EDUCATION LECTURE SERIES

Presented by the Commission on Accreditation for Respiratory Care

Making Brain Science Work for Teachers

Dennis Wissing PhD RRT AE-C FAARC, Shreveport LA

An overview of how the brain learns and how factors such as exercise, sleep, and stress influence learning. Also discussed will be how visual stimulation improves learning. How to get and hold students' attention along with strategies to improve memory will also be presented.

MANAGER TRACK

9:00 am – 11:50 pm

Cheryl A Hoerr MBA RRT FAARC

Chair, AARC Management Section/ Presiding

Management Section Membership Meeting

9:00 am – 9:25 am

Cheryl A Hoerr MBA RRT FAARC

Chair, AARC Management Section/ Presiding

Updates on issues important to the section will be discussed, with interactive dialogue on how the section chair and the AARC can

better serve the Management Section and its members. This is your opportunity to influence the profession and network with your peers. All Summer Forum attendees are invited to attend.

9:30 am – 10:10 am

Show Me the Evidence: An Evidence-Based Fellowship Program

Patty Silver RRT, Maplewood MO

The presenter will share the fundamental components of the fellowship program and examples of projects effectively completed due to participation. She will illustrate the positive impact experienced by both front line staff and management in developing a team of RCPs who can effectively address clinical requests or changes in practice based on "expert opinion."

10:15 am – 10:55 am

Value-Added Roles for RTs in Primary Care

Mike Hess BS RRT RPFT, Kalamazoo MI

Respiratory care IS primary care! Best practices are now shifting toward "transitioning" patients through the health care system rather than merely "discharging" patients from the acute care hospital and RTs must be prepared for the new paradigm. Learn how respiratory therapists can add value providing services as part of a primary care clinic model. The presenter will explain the process from pitching the idea to senior executives to creating the program all the way through operating the clinic.



Wissing, Dennis



Hoerr, Cheryl



Silver, Patty



Hess, Mike

2018 AARC Summer Forum

Thursday, July 19

San Antonio, TX (continued)

10:55 am – 11:10 am

Break

11:10 am – 11:50 am

Make It Matter: Creating a Sense of Urgency for Change

Dana Evans MHA RRT RRT-NPS,
Chicago IL

Why do we have to make a change? As a health care leader are you frustrated every time you hear “This is the way we have always done it” or “Why change it if it’s working?” As leaders it is our responsibility to establish the need for

change and get others to agree in order to be successful. The presenter will discuss the importance of creating a sense of urgency, tips for getting this done, and the potential consequences of not doing so.



Evans, Dana

CLOSING KEYNOTE

12:00 pm – 12:40 pm

To be determined: See the on-line Summer Forum Program for the most up-to-date information.



WIN PRIZES with the AARC Passport Game!



Download the AARC Mobile App to play the AARC Passport Game during Summer Forum. Collect points to win by posting pictures, scanning QR codes, evaluating sessions and more. Winners will be announced at the closing ceremony. Play for a chance to win a Grand Prize!

To play:

- » Go to EVENTS within the AARC app
- » Find the MORE tab
- » Select AARC PASSPORT GAME
- » Start earning points to win!



2018 AARC Summer

Registration Form

Tuesday-Thursday, July 17-19, 2018 • San Antonio Hill Country, TX

INTERNET: Go to www.AARC.org to register online and to receive a confirmation.

or MAIL: Send this form to AARC Summer Forum, 9425 N. MacArthur Blvd., Ste. 100, Irving, TX 75063-4706 U.S.A.
Full payment must be included with your registration form. Make checks payable to the AARC.

or FAX: If paying by American Express, MasterCard, or VISA, you may fax your registration form to 972-484-2720.

PLEASE PRINT

First/Last Name for Badge _____

Credential (check up to three to be printed after your name): RRT PhD MS MBA FAARC Other _____

AARC Member # _____ E-mail Address _____ @ _____

Employer _____

Preferred Mailing Address Home or Business Daytime Phone () _____

City _____ State _____ Zip _____

Military Registration

The AARC pre-course and Summer Forum registration fees are being waived for all active duty military health care professionals (not just respiratory therapists) to thank you for your service. Go to www.aarc.org/aarc-meetings/summer-forum-2018/military.php to view the instructions and download a military registration form.

Pre-Course

Women in Leadership

Monday, July 16, 1:00 pm - 4:55 pm

CHECK ONE:

AARC Member
AARC Senior Member
AARC Student Member*
Non-member

Through May 14

\$100
 \$35
 \$20
 \$170

After May 14 and On-Site

\$125
 \$50
 \$25
 \$200

* Must be registered for the Summer Forum. Will not receive CRCE credit.

Summer Forum

Tuesday, July 17, 8:00 am – Thursday, July 19, 12:40 pm

CHECK ONE:

AARC Member
AARC Senior Member
AARC Student Member**
Non-member***

Through May 14

\$365
 \$100
 \$40
 \$525

After May 14 and On-Site

\$430
 \$110
 \$40
 \$550

Spouses may register on-site for \$75.

Which track will you primarily attend?

Education

Management

** Will not receive CRCE credit.

Method of Payment

Check or Money Order enclosed

Charge my Visa MasterCard American Express

Name of Card Holder (print) _____

Credit Card # _____

Expiration Date _____ Signature _____

*** Join the AARC and save! If you opt to pay the non-member fee, you are entitled to free, automatic 1 year AARC membership.

Check here if you DO NOT wish to receive this complimentary membership.

No invoices will be issued. Cancellations must be in writing. There will be either a 25% or \$50 handling fee, whichever is less, for cancellations received by Friday, June 29, 2018. No refunds will be made thereafter.

Send an e-mail to AARC Customer Service at info@aarc.org with "2018 Summer Forum Cancellation" in the Subject line.

Forum

Site and Travel Information

Save with Discounted Transportation and Lodging

Site

All AARC Summer Forum meetings will be held at the JW Marriott San Antonio Hill Country Resort & Spa, 23808 Resort Parkway, San Antonio, Texas 78261; phone 210-276-2500.

Hotel Rates

- Rate shown is per room per night for single through quad occupancy. Deposit required.
- \$187 + 16.75% tax (\$218.32)

Nightly Rate Includes:

- Complimentary Wired for Business high speed internet access in guest room and public space
- Complimentary self-parking
- 10% discount at Lantana Spa
- 10% discount off published golf rates at TPC San Antonio
- Access to the River Bluff Water Experience

Resort Fee Benefits

The optional, additional resort fee is discounted from \$40 per night per room to \$5 per night per room.

Rate is plus 16.75% tax nightly. Show your Resort Fee Card for discounts and access.

- Unlimited local/domestic long distance calls from guest room
- Access to Resort and Lantana Spa Fitness Centers. Free fitness classes are included; select classes have an additional fee.
- 15% discount at Replenish Spa Bistro
- Golf bag storage at the bell stand
- One year complimentary subscription to Golf Digest
- Basketball and tennis court access with racket
- 10% discount for Kids' Night Out
- Two complimentary signature welcome drinks in Crooked Branch Lobby Bar per room per stay

Hotel Reservations/Deadline

- **Deadline** for the AARC's special sleeping room rate is **Friday, June 22**.
- **Call 877-622-3140**. Refer to **AARC Summer Forum**. Discounted rates are available only through this phone number.
- **Online** at <https://aws.passkey.com/go/AARC2018SummerMeetings>

Airline Discounts

Delta and United discount codes are valid for fares to the airports in San Antonio, as well Austin, Texas. Discounts also apply to family and friends. San Antonio International Airport (SAT) is approximately 14 miles from the Resort. Austin Bergstrom International Airport (AUS) is approximately 77 miles northeast of the Resort.



- **Online** at www.delta.com. Click "Advanced Search" and enter Meeting Event Code **NMRMJ** in the box provided on the Book A Flight page.
- **Call**, Delta Meeting Network at 800-328-1111. Refer to meeting code **NMRMJ**.



- **Online** at www.united.com. Click "All Search Options". On the "Book a Flight" page, enter **ZEU3345071** in the Offer Code box under "Promotions and Certificates".
- **Call** United Reservations Meetings Desk at 800-426-1122. Refer to **Z** code **ZEU3** and Agreement Code **345071**.

2018 AARC Summer Forum

Ground Transportation

The Resort does not provide shuttle service.

There are a variety of ground transportation options available between the San Antonio Airport and the Resort [www.sanantonio.gov/SAT/Ground-Transportation]. Ground transportation is located on the outer commercial curb on the lower level outside the Terminals A and B baggage claim areas.

Rental cars are available for transportation from the Austin Airport.

Taxi Service/Rideshare/SuperShuttle from SAT

Taxicab fare to the JW Marriott Hill Country Resort & Spa is approximately \$40 per cab.

Up to 6 may share a cab, if both luggage and passengers fit safely.

Approved rideshare services meet customers on the outer commercial curb, lower level, outside Terminal A. Companies approved for operations at SAT: Uber, Lyft, Get Me and Wingz. [www.sanantonio.gov/SAT/Ground-Transportation/Rideshare]

SuperShuttle offers shared ride service between the San Antonio International Airport and the Resort. The van may make additional stops in route. The counter located in Terminal A Baggage Area is open from 8 am until Midnight. Reserve online at supershuttle.com or call 800-258-3826.

Rental Cars

Car rental discounts are valid for the Budget, Enterprise and Hertz locations in San Antonio and Austin.



Reservations should be booked for the San Antonio Airport location no earlier than 45 days in advance in order to receive the discount. Prior to that date the website will show the location is sold out. The other locations are currently accepting reservations.

- **Online** at www.budget.com. Enter the **BCD** number, **U064639**, to receive the discount.
- **Call** 800-842-5628. Refer to **BCD** number **U064639**.



- **Online** at www.enterprise.com. Enter Discount Rate Code **L9D0194** in the "Promotion Code" box.
- **Call** 800-736-8222. Refer to Discount Rate Code **L9D0194**.



- **Online** at www.hertz.com. Enter **049T0014** in the Convention Number (**CV**) discount code box.
- **Call** 800-654-2240 or 405-749-4434. Refer to Convention Discount Number **049T0014**.

► **DISCOUNT COUPONS** for San Antonio and the Texas Hill Country www.sanantoniotourism.com/pages/coupon.html