



THE Banner

25th Anniversary Edition
July 1, 2009

A Newsletter for the Friends and Employees of Johns Hopkins Bayview Medical Center.

BAYVIEW CAFE HAPPENINGS

July 1: HeartWalk registration,
11 a.m. to 1 p.m.

July 2: Lincoln Financial representative,
11 a.m. to 1 p.m.

July 6 & 13: AFLAC representative,
11 a.m. to 3 p.m.

July 9: Johns Hopkins Federal Credit Union
representative, 11 a.m. to 3 p.m.

July 14: Dankso shoe sale, 11 a.m. to 2 p.m.

FREE JULY FITNESS CLASS

Wellnet invites you to "Go Figure"—and get in your strengthening zone with upper and lower body toning using floor exercises, weights and bands. This class will be held in the Fitness Center every Monday in July from 12:15 to 1 p.m. You do not have to be a Fitness Center member to attend.

WALK WITH WELLNET

Wellnet will lead employees on a brisk 30-minute walk around the Johns Hopkins Bayview campus every Monday at 11 a.m. and Wednesday at 1:30 p.m. On Mondays, walkers should meet at the red awning outside the Pavilion, and on Wednesdays at the Care Center main entrance.

Johns Hopkins Bayview celebrates a shining silver anniversary

On July 2, Johns Hopkins Bayview commemorates the 25th anniversary of its affiliation with Johns Hopkins—and it is much to celebrate! When Baltimore City transferred ownership of Baltimore City Hospitals to Johns Hopkins 25 years ago, it was a troubled hospital with a not-so-stellar reputation. Now, in 2009, Johns Hopkins Bayview is a proud member of the Johns Hopkins Health System and boasts many of its own unique programs and services.

Through the years, we have received national and statewide recognition for our efforts in providing superior patient care, such as:

- Business and Professional Women's Club Employer of the Year Award (1987)

- *Baltimore Magazine's* "Top Docs" feature (various years)
- *CIO Magazine's* "Bold 100" Award (2005)
- The Joint Commission's Ernest Amory Codman Award (2007)

In addition, we have expanded many of our services with the establishment of several Centers of Excellence, including the Johns Hopkins Center for Bariatric Surgery, the Johns Hopkins Cancer Surgery Second Opinion Program, the Johns Hopkins Memory & Alzheimer's Treatment Center and the Johns Hopkins Women's Center for Pelvic Health, to name a few.

As you can see, we're growing, changing and getting better every day! Read on in this issue to learn more about

the activities planned for our celebration and to share in special memories with staff members who have witnessed our transformation first-hand.

Johns Hopkins Bayview as it looked in 1980.



Get more Johns Hopkins
Bayview news daily
on the intranet!

www.insidehopkinsbayview.org

NURSING NEWS *continued from page 2*

to describe how Husey made a difference during this very difficult experience.

"I really appreciated the time that Susan took with me. She would never show any signs of being annoyed or irritated, no matter how many times I called the NICU to ask questions concerning how my daughter was doing. She took the time to set up kangaroo care, which gave me close, skin-to-skin contact with my daughter, and she encouraged me to participate in her care. I changed her diapers and did 'normal' mother things. Unfortunately, my baby died and I only had 16 precious days with her. But thanks to Susan and others like her I have wonderful memories to cherish for a lifetime."

Husey's manager, Vicki Minor, also had kind words to share. "My experience working with Susan over the past five years is that this is not an unusual happening," she explains. "Susan understands the impact that she has and can make on families' lives and takes this responsibility very seriously. Her nursing practice clearly touched the lives of this family and demonstrated caring relationship development."

THE LATEST UPDATE ON E-MAIL MIGRATION

The e-mail migration from GroupWise to Outlook is progressing as planned. Visit insidehopkins-bayview.org to review the latest Outlook migration status list and search for your tentative e-mail migration date.

Please verify that your account is scheduled to migrate with the correct group. If it is not, e-mail baypost@jhmi.edu to request your account migration date change. You also may use the status list to determine if an existing e-mail account has migrated. Once an e-mail account has migrated, calendars and e-mail resources may be shared.

The tentative schedule for Outlook migration is as follows.

AA Building: July 1

Burton/Rehab: July 29 (note new date!)

Pavilion: Aug. 5

B Building: Aug. 19

A Building: Sept. 2

Comm. Psych. Crossroads: Sept. 16

For more information, please contact Jim Mattheu at jmatthe4@jhmi.edu or ☎ 0-5680.

Looking back, moving forward

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ANITA LANGFORD, 28 YEARS OF SERVICE

Then: *Assistant Director of Psychiatric Nursing*
Now: *Vice President, Care Management Services*

In the past 25 years, what has been the biggest change you've seen at Johns Hopkins Bayview? There have been so many changes. While there are new buildings (a true physical transformation), new programs and new people, the biggest change is in the culture, particularly in the development of a culture of service. As I visit patients weekly and ask them about their experience here, many tell me that they have been hospitalized here over the years and that they have seen a clear change in the quality of service, which is respectful, caring and compassionate.

During the past 25 years, is there a particular event or development that surprised you most? How quickly we moved into information technology. It seems like only yesterday that Burt Finkelstein, director of pharmacy in the late 1980s (and one of the first people to use e-mail), was encouraging all of us to use e-mail instead of and in addition to paper memos and telephone calls.

CEAL CURRY, 28 YEARS OF SERVICE

Then: *Child Life Coordinator, Pediatrics Department*
Now: *Child Life Coordinator, Pediatrics Department*

In the past 25 years, what has been the biggest change you've seen at Johns Hopkins Bayview? I think the biggest change I've seen is in the number of buildings and the look of the campus. City Hospitals was old and not too



Curry

pleasing to the eye, but now this is such a beautiful, vibrant campus! It was always pretty and green, but the whole layout and look of campus is wonderful.

During the past 25 years, is there a particular event or development that surprised you most? What surprises me most is that even though there have been changes, Johns Hopkins Bayview has been able to keep the "community feeling" alive. It amazes me that with all the growth, we've been able to keep and hire new staff that are welcoming and caring. And even though we've gotten bigger, we keep the community in mind when making changes. This is a great place to work with many awesome employees who are dedicated to keeping that community feeling alive. This institution hasn't become cold and sterile like many big institutions and our patients are still our top priority.

MARYANN HITESHEIW, 29 YEARS OF SERVICE

Then: *Respiratory Therapist*
Now: *Supervisor, Respiratory Care Department*

In the past 25 years, what has been the biggest change you've seen at Johns Hopkins Bayview? Certainly a total change in culture has been seen from the top down, resulting in patient safety awareness and service excellence. I was just thinking the other day about how it's a normal behavior to walk past someone in the hallway and greet them with a friendly hello or smile.

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LEADERSHIP RECOGNITION PROGRAM

Do you know a leader who consistently demonstrates excellent leadership skills? Nominate him or her for a Leadership Recognition Award!

This award recognizes supervisors, managers, directors, administrators, clinical administrators and physicians for outstanding performance and effort in the following categories:

- financial management,
- patient satisfaction,
- labor resource management,
- employee satisfaction,
- leadership and
- safety.

To download a nomination form, visit the intranet. The deadline for entries is Aug. 1. Recipients of the award will be honored at the annual Celebration of Excellence in October.

MEDICAL CENTER RECEIVES GENEROUS DONATION FROM KOHL'S

Johns Hopkins Bayview received more than \$81,000 from the Kohl's Cares for Kids® philanthropic initiative at the Annual C.R. Bard, Inc. Golf Classic on June 22. The donation is a result of the Kohl's Cares for Kids® merchandise program, which features \$5 books and plush toys. All of the program's net profits support hospital partnerships. Johns Hopkins Bayview will use this generous donation to fund its "Kids Care First Aid Kits," which will be available on the Johns Hopkins Bayview Care-A-Van, in the Stork's Nest and at community health fairs.

Nationally, Kohl's Cares for Kids® benefits nearly 160 hospitals. Through 2008, Kohl's has raised more than \$126 million through its merchandise program.

DO YOU LIKE TO SWIM, RUN OR BIKE?

Join Team Hopkins for the Lums Pond State Park Triathlon, set for Sun., Aug. 16. The triathlon includes a ¼-mile swim in fresh water, a 19-mile bike ride on flat roads and a flat three-mile run. To participate, sign up at www.piranha-sports.com/Race47.aspx. For more information, e-mail creulan2@jhmi.edu or smears@jhmi.edu.

THE BANNER

If you have Medical Center news, please let *The Banner* know. Call ☎ 0-0128. *The Banner* is published the first and third Wednesdays of each month by the Office of Public Affairs. Sandy Reckert-Reusing, director; Kim Fabian, editor; Meghan Rossbach, managing editor.

Looking back, moving forward

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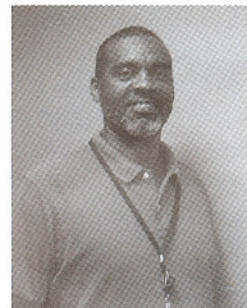
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What is your prediction for the next 25 years at Johns Hopkins Bayview? We will continue to be recognized as a leader in the delivery of excellent health care; utilize the newest technology; and continue using evidence-based practice, resulting in quality and cost-efficient health care. We will always be "Best of the Best!"

UNDRAY ROLES, 29 YEARS OF SERVICE

Then: *Housekeeper, Environmental Services*
Now: *Mail Clerk, Mail Services*

During the past 25 years, is there a particular event or development that surprised you most? In the mailroom, we



Roles

have to keep up with the regulations and operations of the United States Postal Service. Through the years, the equipment we use has gotten a lot more sophisticated. The volume of mail also has been reduced, which I think is because of how much everyone uses e-mail.

What is your prediction for the next 25 years at Johns Hopkins Bayview? I think many more buildings will be built on our campus. I also think we will continue to use the latest and greatest technology.

Wellnet activities & tips

Wellnet is offering the following programs for benefit-eligible staff. For details or to register, call ☎ 0-1690 or visit www.insidehopkinsbayview.org/wellnet.

Eye Injury Prevention: Wellnet offers these tips to help protect your eyes.

- Wear safety glasses, goggles or face shields when you hammer nails or metal, work with power tools or chemicals, or perform any activity that might burn your eyes. If you work with hazardous chemicals that could splash, know in advance how to flush out the chemicals, as well as the location of the nearest shower or sink.

- Wear protective eyewear during sports that involve the risk of a blow to the eye. Baseball is the most common

sport to cause eye injuries. Protective eyewear can prevent sports-related eye injuries more than 90 percent of the time.

- Wear sunglasses or a broad-brimmed hat to prevent injuries from ultraviolet light. Your eyes can be injured from sun glare while boating, sunbathing or skiing. Also use eye protection if you use tanning lamps or tanning booths.

Scale Back: This free 10-week weight management program will be held on Wednesdays through Aug. 12, from 5:15 to 6:15 p.m., in the Wellnet classroom. The class will cover a variety of topics, such as calorie counting, the Food Guide Pyramid, exercise, food labels, fad diets, social support, vitamins and supplements, and going green.



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